

## OSCR Reporter - May 2026

Welcome to the OSCR Reporter newsletter, your regular update of the latest charity sector news from the Scottish Charity Regulator.



### **Managing disputes in charities and the role of mediation**

[Disagreements within charities are common.](#)

Charity trustees, staff and volunteers all bring different perspectives and experiences, and differences of opinion can arise about strategy, priorities or ways of working.

When handled constructively, these differences can support effective governance and day-to-day delivery. When disputes escalate, however, they can affect decision-making, relationships and the ability of the charity to operate well.

At OSCR, we have seen an increase in concerns relating to disputes within the charity, however it is not our role to deal with disputes like this. Instead, charities may consider mediation as a way to

manage relationships effectively and address issues before they escalate.

As part of wider support available to the sector, [Scottish Mediation](#) is running an online course, [Managing Relationships in the Third Sector](#), on Wednesday 23 September 2026.

[Read more about managing disputes](#)



## **Keeping your charity's information up to date in OSCR Online**

New requirements for charity trustee information mean charities must keep their details up to date in OSCR Online. Accurate information supports effective regulation and a reliable Scottish Charity Register.

OSCR now collects additional trustee details through OSCR Online. Charities should check their records regularly and update them whenever trustees change.

Find out more about the details you need to provide and [how to keep your charity's information up to date in OSCR Online](#).

[Update your charity's information](#)



## Video - Data protection for charities: Ask OSCR webinar with ICO

We recently held [a webinar with the Information Commissioner's Office \(ICO\)](#) to explain more about data protection for charities.

The ICO provided an overview of data protection law, including the new marketing rules and where to find resources to support your organisation. The event also covered key data protection principles, such as retention policies and privacy notices, individuals' information rights, and how to respond to a data breach, as well as answering some of your questions about data protection for charities.

You can view a recording of the session on our YouTube channel here: [Data protection for charities: Ask OSCR webinar with ICO](#).

[View the recording](#)

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